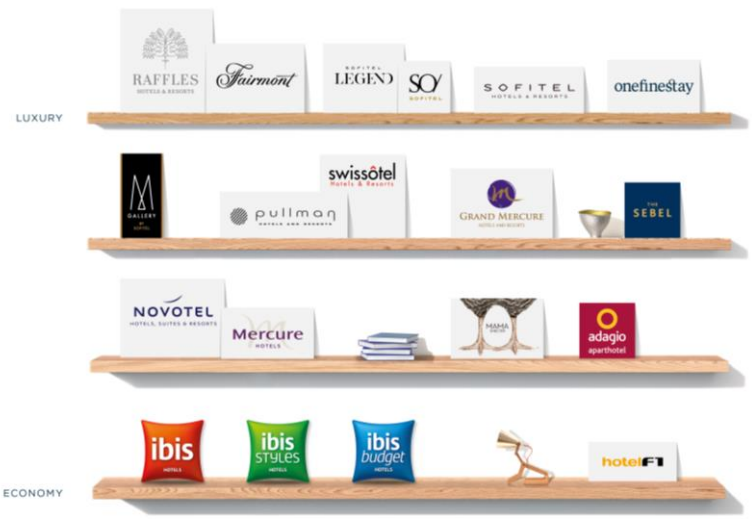
# ACCOR HOTELS

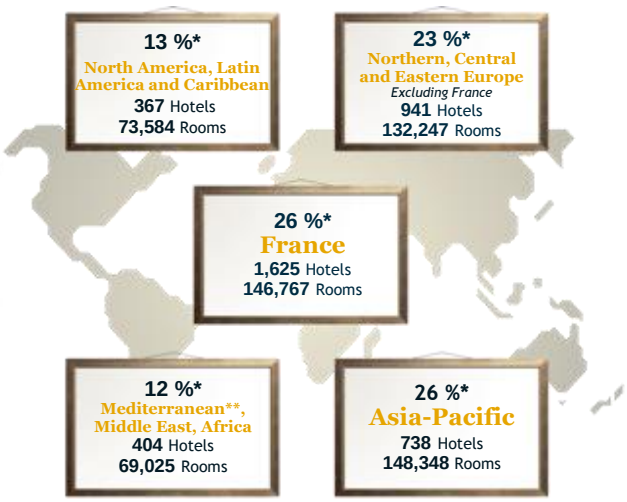
Feel Welcome

## At a glance

We are much more than a world leader. We are 240,000 hoteliers with the same shared passion for welcoming. We take care of millions of guests in our 4,100 adresses and on our digital platforms. As an operator and franchiser (HotelServices), owner and investor (HotelInvest), we invest all our energy into making “Feel Welcome” resonate as the finest hotel promise.

## OUR BRANDS MEET ALL YOUR DESIRES




* Percentages by number of rooms in hotel porfolio by the end of July 2016

** The Mediterranean area includes Greece, Israel, Italy, Malta, Portugal, Spain and Turkey.

## TWO COMPLEMENTARY BUSINESSES THAT INTERACT

**HOTELSERVICES**
Hotel operator and franchiser

**4,056 Hotels**
of which 1,183 owned by HotelInvest

**HOTELINVEST**
Property owner and investor

**1,183 Hotels**
owned or leased units

TO WELCOME OUR HOSTS
**240,000 EMPLOYEES**
UNDER ACCORHOTELS BANNERS

HOTELS NETWORK
**4,100 HOTELS**
**570,000 ROOMS**
2 HOTELS OPEN EVERY 3 DAYS

PORTFOLIO
**20 BRANDS**
FROM LUXURY TO ECONOMY

REVENUE OF
**€5,581 M***
**€2,598 M****

*Figure at 2015 31 December,
** Figure at 2016, 27 July
(excl. Raffles, Fairmont, Swissôtel)

## A COMMITED, RESPONSIBLE AND CARING GROUP

“ A pioneering company, Accor has built its history on a deep dedication to forging ties. As a leader, it has always cared about upholding a high level of commitment to our employees, our guests, our partners and to our host communities where we live and work in more than 90 countries”

**Sébastien Bazin**
Chairman and CEO of AccorHotels

## Sharing

### OUR PASSION FOR HOSPITALITY

- 18 AccorHotels Académies
- An international network of certified trainers.
- AccorHotelsJobs.com in 2015: 22,500 offers

## Acting

### FOR POSITIVE HOSPITALITY

ACTING HERE Planet 21

- 35% of hotels’ General Managers are women by 2017.
- 1 tree is planted every minute with our reforestation program.
- 90% of hotels implement our program against child sexual exploitation.
- -30% of food waste by 2020.
- 1,000 urban vegetable gardens by 2020.
- 100% of renovated or new hotels are low-carbon buildings by 2020.

## Demonstrating

### HOSPITALITY OF THE HEART

solidarity ACCOR HOTELS

- 251 projects since 2008 in 41 countries
- 20,000 employees involved
- 210,000 direct and indirect beneficiaries